



HOMETOWN HAPPENINGS

February 2026 | Volume 30 / Issue 2

AVOID EMAIL SCAMS



PHISHING EMAIL SCAM ALERT

Don't click. Don't pay. Verify first.
Permit/Licensing payments email: noreply@bsacloud.com
Utility billing email: PaymentNotifications@bsaonline.com
City email addresses end with @warrenville.il.us
Questions? Call City Hall: (630) 836-3050

Scammers sometimes send emails that look official and may use City of Warrenville logos.

How to protect yourself:

When in doubt, call City Hall:
(630) 836-3050

City email addresses end with:
@warrenville.il.us

Permit and license payment emails come from: noreply@bsacloud.com
Utility payment emails come from:
PaymentNotifications@bsaonline.com

MINUTE WITH THE MAYOR

If you're like me and you grew up drinking Warrenville's water, you may take it for granted that our water is HARD...I like to say "mineral rich."

Many of our newer residents are caught off guard by the "hardness" of our water, and that is perfectly understandable.

If you grew up in Chicago, or many of our neighboring communities, you likely drank Lake Michigan water,

which is softer by nature. Lake Michigan water has not gone through hundreds of feet and layers of rock to reach the surface; thus, it doesn't pick up the trace minerals we have come to savor here.



Mayor
Andy Johnson



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CITY SERVICE 24/7

The City of Warrenville App lets you:

- Report problems in your neighborhood.
- Pay your utility bill anytime and manage your account.
- Apply for permits and licenses.
- Report issues (like streetlight outages or tree limbs down)
- Make and track service requests

Convenience, right at your fingertips. Get started at:
<https://warrenvilleil.citysourced.com>



STAY CONNECTED ON THE GO

- PAY BILLS ONLINE
- MANAGE YOUR ACCOUNT
- MAKE SERVICE REQUESTS
- APPLY FOR PERMITS

DOWNLOAD NOW

GET IT ON Google Play | Download on the App Store




TIME/FORMAT CHANGE TO COUNCIL MEETINGS

Warrenville City Council meetings now begin at 6:30 p.m., instead of 7:00 p.m. This change is part of a new meeting format that:

- Combines City Council and Standing Committee discussions
- Reduces the number of meetings residents need to attend

• Allows more time for discussion during regular City Council meetings
City Council meetings are still held on the **first and third Mondays** of each month. We hope this update makes it easier for Warrenville residents to follow and participate in City business.



Calling City Hall...

To better serve residents during a temporary staffing shortage, the City will use a phone tree for calls to our main number during business hours: (630) 836-3050.

Phone tree options:

- Press 1 for non-emergency police matters
- Press 2 for permits, licensing, zoning, and code enforcement
- Press 3 for water and sewer billing or to start or end water or sewer service
- Press 4 for all other matters

PHONE TREE AT CITY HALL

To better serve residents during a temporary staffing shortage, the City is now using a phone tree for calls to our main number during business hours: (630) 836-3050.

This does not impact emergency calls. Please continue to report emergencies by calling 9-1-1.

After selecting an option, you will still connect with a live person for assistance.

Phone tree options:

- **Press 1** for non-emergency police matters
- **Press 2** for permits, licensing, zoning, and code enforcement
- **Press 3** for water and sewer billing or to start or end water or sewer service
- **Press 4** for all other matters

Thank you for your patience and understanding.

#KeepTheHeatOn

The Low-Income Home Energy Assistance Program

Helps income-eligible households pay their heat and electric bills.

Schedule an appointment at tinyurl.com/liheap-appt

DUPAGE COUNTY



Continued from Page 1

You may ask, why doesn't Warrenville tap into Lake Michigan water? To answer that and some other common questions, I sat down with Zach Jardine, Warrenville's Utility Maintenance Superintendent. Zach oversees the City's water production, distribution, and maintenance efforts. Many of these responses are further expanded upon in the **City Water Q&A on our website:**

<https://www.warrenville.il.us/939/All-About-Water-QA>

Zach, where does our water come from? Warrenville gets its water primarily from a shallow underground Silurian-Devonian aquifer. This aquifer has natural formations that store groundwater, which are pumped to the surface through a network of wells.

Our water is considered a high-quality source as it is naturally filtered through layers of soil and rock, reducing contaminants before it reaches the City's treatment system.

All our water goes through an iron removal system and the City uses blended phosphates for corrosion control, chlorine for disinfection, and adds fluoride for dental health. Water is then pumped to our homes and businesses via a series of pumps, and the consistent pressure of the system is created by water storage held high in our four water towers.

Why don't we tap into Lake Michigan water? The City conducted an exhaustive study years ago in the 1990s and evaluated the cost of tapping into Lake Michigan water. Part of the study looked at water rates and the fees we'd have to pay to the Lake Michigan Water Authority.

Had we gone with Lake Michigan water, we would be beholden to an outside rate-setting organization and our rates would be considerably higher than they are. We are currently in the process of evaluating our water and sewer rates to ensure they are appropriate to operate the system safely and efficiently.

I grew up in Warrenville, and it was simply a fact of life to get a bag or block of salt every few weeks and trudge it down to the basement and load up the softener...and I still do it today. Tell us about softeners. Installing a water softener is highly recommended. These systems work by replacing calcium and magnesium ions with sodium ions, effectively reducing hardness levels. A softener can improve skin condition, enhance cleaning efficiency, save money on soaps and detergents, prolong appliance life through reduced wear from mineral build-up, and create a more palatable taste.

While there is a cost to the homeowner or business to do this, a City-wide system would simply be cost-prohibitive.

My thanks to Zach for his time and work on our behalf. If you spend a minute with Zach, you'll feel the passion he brings to his job and that carries over to his entire team. Whether it's understanding water hardness levels, addressing taste concerns, or learning about conservation programs, the City offers clear answers and support.

I encourage you to check out the City Water Q&A on our website and reach out to our Utilities team without hesitation if you encounter water or sewer-related problems.



EMERGENCY INFORMATION

Dial 9-1-1 for Police, Fire, and after-hours water and sewer emergencies

STAFF MILESTONES

New employees, staff promotions, and staff anniversaries.



IN MEMORY OF:

Community Service/Animal Control Officer Josh Perry
Police Department
Thank you for 18 years of service. You will be missed.



Lawrence Brenner
Crossing Guard
Police Department
Celebrating 15 years



Alex Klasen
Utility Maintenance Worker
Public Works Department
Celebrating 10 years

Water Saving Tip



Turn off the water while you brush your teeth and save up to 4 gallons a minute. That's up to 200 gallons a week for a family of four.

American Water Works Association | **Illinois** Section | WATER AMBASSADOR

PARTNER NEWS



Warrenville Fire Protection District
Get the latest news and events on their website. warrenvillefire.com

Warrenville Historical Society
The Museum is closed in February and reopens in March. warrenvillehistorical.org



Warrenville Park District
Lite Up the Nite is back February 27!
warrenvilleparks.org

Warrenville Public Library District
Learn about the history of Warrenville's Streets February 22. warrenville.com



Warrenville Veteran's Center
Check their website for community events!
warrenvilleveteranscenter.com



Warrenville's 2026 4th of July bash marks 250 years since the Declaration of Independence was signed! Be part of something special: Donate today. Scan the QR code to chip in!




Two Family Dance Parties You Won't Want to Miss!

Sock Hop

Family Dinner and Dance

Ages 3-
Friday, February 6 | 6:00-8:30P
Location: Courtyard Banquets, 3S200 Rte 59, Warrenville

Lite Up the Nite

FAMILY GLOW DANCE

Ages 3-
Friday, February 27 | 6:00-8:00P
Location: Recreation Center Gym

More information and registration can be found at www.warrenvilleparks.org



City of Warrenville
3S258 Manning Avenue
Warrenville, IL 60555

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CITY IN BRIEF

UPCOMING CITY MEETINGS:

Regular meetings held in City Hall Council Chambers.

- **City Council, 6:30 p.m.**
February 2, 9 & 17*
- **Plan Commission/Zoning Board of Appeals, 7:00 p.m.**
February 5 & 19

* Tuesday meeting because City offices will be closed Monday, February 16 for Presidents Day.

For agendas, scan the QR code on the right. Or, visit our website at: warrenville.il.us/agendacenter



FEBRUARY CELEBRATIONS:

The Inclusion, Diversity, Equity and Awareness Commission (IDEC) honors federally recognized heritage and history months as part of its work to build an inclusive community.

Lunar New Year

Tuesday, February 17 ushers in the *Year of the Dragon*.

In February, we also recognize **Black History Month** and pay tribute to the generations of African Americans who struggled with adversity to achieve full citizenship in American society.

Find resources on exhibits, collections, audio, and video at:

blackhistorymonth.gov/

IDEC welcomes community feedback at idec@warrenville.il.us

LOSE THE CRUNCH!

You don't need a thick layer of salt to melt snow and ice. Scatter salt with space between each grain to melt ice effectively and avoid waste.



WINTER SAFETY TIPS:

NO STREET PARKING AFTER 2" SNOWFALL: The City prohibits on-street parking for 24 hours after two inches (2") or more of snow falls, or until the street or roadway has been cleared. This allows crews to efficiently and safely remove snow curb-to-curb. They plow primary streets first, followed by side streets, cul-de-sacs, and school crossings near schools.

SHOVELING SNOW: Pile snow to the right of the driveway to reduce the amount of snow that plows push into your driveway.

KEEP HYDRANTS CLEAR: If there is a fire hydrant nearby, you can dig a path around it to help fire staff.

BE SALT SMART: Too much salt damages vehicles and infrastructure, harms pets and plants, and degrades rivers and wetlands.

Learn more at: warrenville.il.us under "News & Spotlights."



STATE OF THE CITY:

Mayor Johnson's first State of the City address will be April 15 in Council Chambers, 28W701 Stafford Place. Stay tuned for more details!

TELECOMMUNICATIONS TAX REBATE FOR SENIORS:

APPLICATIONS ARE DUE APRIL 30 for senior citizens to be reimbursed for Telecommunications Taxes.

- Qualifying seniors have a total household income of \$40,000 or less in the previous calendar year.
 - The rebate applies to tax payments made the year the senior turns 65.
 - Applicants must occupy the property as their principal residence and pay the taxes.
 - Payment occurs annually for the preceding calendar year.
- Questions? Call 630-836-3050.

Get the application at:

warrenville.il.us/416/Telecommunications-Tax-Rebate



HOLIDAY CLOSING:

City Hall and the Police Department lobby will be closed Monday, February 16 for Presidents Day.

Garbage collection will not be affected.

Groot will pick up garbage and recycling on your regular day, Thursday or Friday.

Check the garbage pickup schedule on our website at

warrenville.il.us/803/Garbage-Recycling-Yard-Waste

For police help when the lobby is closed, use the red phone at the entrance or call 9-1-1.

Emergency response is not affected.